## Appendix A: Summary of Data Collected on MBTA Bus Routes 116 and 117

Table A-1
Route 116 Inbound Boarding Observations

| Trip Date | Total Dwell Time (min) | Total APC Boardings | Total AFC <br> Boardings | CharlieCard <br> Transactions | CharlieTicket Transactions | Cash Transactions | Add Value <br> Transactions | Baby <br> Carriage | Shopping Cart | Wheeled Mobility Device |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 6:42 1/21/16 | 4.5 | 41 | 38 | 28 | 8 | 2 | 1 | 0 | 0 | 0 |
| 7:11 1/20/16 | 7.2 | 74 | 81 | 55 | 24 | 2 | 6 | 0 | 0 | 0 |
| 8:01 1/20/16 | 6.4 | 62 | 54 | 41 | 13 | 0 | 1 | 1 | 0 | 0 |
| 8:33 1/14/16 | 9.0 | 78 | 73 | 50 | 21 | 2 | 2 | 1 | 0 | 0 |
| 10:031/12/16 | 13.6 | 80 | 78 | 52 | 21 | 5 | 6 | 2 | 1 | 0 |
| 11:031/14/16 | 9.1 | 62 | 64 | 46 | 13 | 5 | 8 | 3 | 0 | 0 |
| 12:591/12/16 | 7.3 | 69 | 56 | 42 | 8 | 6 | 7 | 2 | 0 | 0 |
| 13:151/12/16 | 6.7 | 34 | 31 | 27 | 1 | 3 | 4 | 2 | 0 | 0 |
| 13:151/14/16 | 3.7 | 24 | 24 | 14 | 8 | 2 | 0 | 2 | 0 | 0 |
| 13:341/14/16 | 11.9 | 73 | 83 | 58 | 20 | 5 | 7 | 1 | 0 | 1 |
| 14:161/13/16 | 7.5 | 49 | 59 | 42 | 14 | 3 | 7 | 1 | 0 | 0 |
| 15:191/14/16 | 5.3 | 40 | 37 | 25 | 10 | 2 | 3 | 0 | 0 | 0 |
| 15:541/13/16 | 12.9 | 52 | 52 | 38 | 12 | 2 | 8 | 1 | 0 | 1 |
| 16:101/12/16 | 5.7 | 48 | 48 | 43 | 4 | 1 | 9 | 2 | 0 | 0 |
| 16:581/14/16 | 8.8 | 50 | 56 | 35 | 14 | 7 | 3 | 0 | 0 | 0 |
| 17:141/12/16 | 4.7 | 41 | 38 | 30 | 8 | 0 | 4 | 2 | 0 | 0 |
| 17:391/21/16 | 1.8 | 16 | 15 | 10 | 5 | 0 | 1 | 0 | 0 | 0 |
| 18:191/13/16 | 5.0 | 30 | 38 | 26 | 12 | 0 | 7 | 0 | 0 | 0 |
| 18:451/12/16 | 5.5 | 50 | 46 | 34 | 12 | 0 | 4 | 0 | 1 | 0 |
| 19:451/13/16 | 3.4 | 19 | 17 | 10 | 4 | 3 | 0 | 0 | 0 | 0 |
| 20:191/19/16 | 1.3 | 5 | 5 | 3 | 2 | 0 | 1 | 0 | 0 | 0 |
| 20:531/13/16 | 7.1 | 34 | 42 | 32 | 9 | 1 | 8 | 0 | 0 | 0 |
| 21:251/19/16 | 1.2 | 6 | 7 | 3 | 4 | 0 | 0 | 0 | 0 | 0 |
| Total | 149.6 | 1,037 | 1,042 | 744 | 247 | 51 | 97 | 20 | 2 | 2 |

AFC = Automatic fare collection. APC = Automatic passenger counters.
Note: Counts do not include activity at first and last stop of the trip. Add value transactions are also counted as CharlieCard transactions. One additional Route 116 Inbound trip (8:53 on 1/12/16) was observed by CTPS staff, but did not have functioning APC equipment on-board.

Table A-2
Route 116 Outbound Boarding Observations

| Trip | Date | Total Dwell Time (min.) | Total APC Boardings | Total AFC Boardings | CharlieCard Transactions | CharlieTicket Transactions | Cash Transactions | Add Value Transactions | Baby <br> Carriage | Shopping Cart | Wheeled Mobility Device |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 6:28 | 1/14/16 | 3.8 | 27 | 30 | 22 | 7 | 1 | 4 | 0 | 0 | 0 |
| 6:57 | 1/13/16 | 7.0 | 30 | 22 | 13 | 6 | 3 | 0 | 0 | 0 | 0 |
| 7:14 | 1/20/16 | 3.9 | 27 | 25 | 17 | 7 | 1 | 1 | 0 | 0 | 0 |
| 7:48 | 1/14/16 | 3.3 | 20 | 17 | 9 | 6 | 2 | 1 | 0 | 0 | 0 |
| 8:22 | 1/12/16 | 2.5 | 14 | 13 | 10 | 1 | 2 | 2 | 0 | 0 | 0 |
| 9:25 | 1/20/16 | 3.4 | 29 | 32 | 24 | 8 | 0 | 3 | 0 | 0 | 0 |
| 9:25 | 1/21/16 | 8.5 | 63 | 59 | 44 | 13 | 2 | 6 | 3 | 0 | 0 |
| 10:30 | 1/14/16 | 3.2 | 18 | 19 | 17 | 1 | 1 | 2 | 1 | 0 | 0 |
| 11:30 | 1/12/16 | 9.4 | 57 | 50 | 35 | 8 | 7 | 3 | 0 | 0 | 0 |
| 11:30 | 1/14/16 | 5.4 | 19 | 21 | 18 | 3 | 0 | 2 | 0 | 0 | 0 |
| 12:00 | 1/14/16 | 4.9 | 33 | 33 | 20 | 10 | 3 | 2 | 0 | 0 | 1 |
| 12:30 | 1/12/16 | 5.9 | 31 | 33 | 27 | 2 | 4 | 5 | 0 | 1 | 0 |
| 12:30 | 1/14/16 | 10.4 | 42 | 45 | 29 | 8 | 8 | 3 | 0 | 0 | 0 |
| 13:00 | 1/14/16 | 7.5 | 36 | 33 | 21 | 7 | 5 | 1 | 0 | 0 | 0 |
| 13:40 | 1/12/16 | 3.3 | 27 | 26 | 16 | 8 | 2 | 1 | 1 | 0 | 0 |
| 13:59 | 1/12/16 | 6.5 | 33 | 33 | 30 | 1 | 2 | 4 | 0 | 0 | 0 |
| 13:59 | 1/14/16 | 6.0 | 44 | 47 | 33 | 10 | 4 | 8 | 0 | 0 | 0 |
| 14:18 | 1/14/16 | 7.9 | 55 | 55 | 43 | 10 | 2 | 5 | 1 | 0 | 0 |
| 16:48 | 1/21/16 | 10.0 | 35 | 32 | 26 | 5 | 1 | 6 | 2 | 0 | 0 |
| 20:40 | 1/12/16 | 4.2 | 23 | 23 | 18 | 4 | 1 | 2 | 0 | 0 | 0 |
| 21:40 | 1/12/16 | 2.9 | 9 | 7 | 5 | 2 | 0 | 0 | 0 | 0 | 0 |
| 22:40 | 1/12/16 | 1.6 | 5 | 6 | 5 | 1 | 0 | 2 | 0 | 0 | 0 |
| 23:10 | 1/13/16 | 3.1 | 8 | 7 | 5 | 2 | 0 | 1 | 0 | 0 | 0 |
| 23:40 | 1/12/16 | 2.1 | 6 | 5 | 2 | 3 | 0 | 0 | 0 | 0 | 0 |
| Total |  | 126.6 | 691 | 673 | 489 | 133 | 51 | 64 | 8 | 1 | 1 |

[^0]
## Table A-3

Route 117 Inbound Boarding Observations

| Trip | Date | Total Dwell Time (min) | Total APC Boardings | Total AFC Boardings | CharlieCard Transactions | CharlieTicket Transactions | Cash Transactions | Add Value Transactions | Baby <br> Carriage | Shopping Cart | Wheeled Mobility Device |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 6:35 | 1/20/16 | 4.9 | 51 | 45 | 33 | 12 | 0 | 0 | 0 | 0 | 0 |
| 7:05 | 1/14/16 | 7.0 | 66 | 68 | 40 | 20 | 8 | 3 | 0 | 0 | 0 |
| 7:39 | 1/12/16 | 5.7 | 50 | 53 | 41 | 12 | 0 | 5 | 0 | 0 | 0 |
| 8:43 | 1/20/16 | 7.3 | 62 | 64 | 41 | 19 | 4 | 1 | 0 | 0 | 0 |
| 9:03 | 1/12/16 | 3.5 | 24 | 22 | 14 | 7 | 1 | 1 | 1 | 0 | 0 |
| 9:48 | 1/14/16 | 4.8 | 47 | 49 | 33 | 13 | 3 | 2 | 0 | 0 | 0 |
| 10:48 | 1/12/16 | 5.5 | 33 | 29 | 19 | 8 | 2 | 0 | 1 | 0 | 0 |
| 11:18 | 1/14/16 | 5.3 | 36 | 34 | 25 | 8 | 1 | 2 | 2 | 0 | 0 |
| 11:48 | 1/12/16 | 5.8 | 49 | 41 | 32 | 4 | 5 | 4 | 1 | 0 | 0 |
| 12:18 | 1/12/16 | 7.7 | 45 | 48 | 39 | 8 | 1 | 6 | 0 | 0 | 0 |
| 12:18 | 1/14/16 | 9.1 | 53 | 50 | 38 | 8 | 4 | 4 | 1 | 0 | 0 |
| 12:47 | 1/13/16 | 7.9 | 51 | 62 | 44 | 13 | 5 | 7 | 1 | 0 | 0 |
| 13:45 | 1/12/16 | 10.2 | 75 | 74 | 48 | 20 | 6 | 4 | 2 | 0 | 0 |
| 13:45 | 1/14/16 | 5.3 | 54 | 51 | 36 | 14 | 1 | 5 | 1 | 0 | 0 |
| 14:51 | 1/12/16 | 6.2 | 37 | 38 | 32 | 5 | 1 | 5 | 0 | 1 | 0 |
| 15:29 | 1/12/16 | 2.5 | 25 | 22 | 19 | 2 | 1 | 2 | 0 | 0 | 0 |
| 16:03 | 1/21/16 | 4.6 | 27 | 26 | 22 | 4 | 0 | 4 | 0 | 0 | 0 |
| 16:35 | 1/20/16 | 4.9 | 56 | 36 | 25 | 10 | 1 | 0 | 1 | 0 | 0 |
| 16:51 | 1/13/16 | 4.3 | 37 | 40 | 31 | 7 | 2 | 4 | 0 | 0 | 0 |
| 20:00 | 1/12/16 | 2.5 | 16 | 15 | 5 | 9 | 1 | 1 | 0 | 0 | 0 |
| 21:10 | 1/12/16 | 2.6 | 13 | 15 | 13 | 2 | 0 | 3 | 0 | 1 | 0 |
| 22:11 | 1/12/16 | 1.8 | 9 | 10 | 3 | 7 | 0 | 0 | 0 | 0 | 0 |
| 23:13 | 1/12/16 | 0.5 | 4 | 4 | 2 | 2 | 0 | 0 | 0 | 0 | 0 |
| Total |  | 119.9 | 920 | 896 | 635 | 214 | 47 | 63 | 11 | 2 | 0 |

AFC = Automatic fare collection. APC = Automatic passenger counters.
Note: Counts do not include activity at first and last stop of the trip. Add value transactions are also counted as CharlieCard transactions. Nine additional Route 117 inbound trips ( $10: 18$ on $1 / 12 / 16 ; 9: 23,20: 34,21: 41,22: 43$ on $1 / 13 / 16 ; 8: 11,8: 26,16: 19,17: 51$ on $1 / 14 / 16$ ) were observed by CTPS staff, but did not have functioning APC equipment on-board.

Table A-4
Route 117 Outbound Boarding Observations

| Trip | Date | Total Dwell Time (min) | Total APC <br> Boardings | Total AFC <br> Boardings | CharlieCard <br> Transactions | CharlieTicket Transactions | Cash Transactions | Add Value Transactions | Baby <br> Carriage | Shopping Cart | Wheeled Mobility Device |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 6:35 | 1/20/16 | 1.9 | 17 | 19 | 11 | 7 | 1 | 1 | 0 | 0 | 0 |
| 6:52 | 1/12/16 | 2.8 | 28 | 21 | 14 | 6 | 1 | 0 | 0 | 0 | 0 |
| 7:27 | 1/21/16 | 3.2 | 25 | 22 | 21 | 1 | 0 | 1 | 1 | 0 | 0 |
| 7:45 | 1/14/16 | 3.1 | 23 | 22 | 19 | 2 | 1 | 1 | 0 | 0 | 0 |
| 7:59 | 1/20/16 | 2.7 | 25 | 24 | 16 | 7 | 1 | 1 | 0 | 0 | 0 |
| 8:30 | 1/13/16 | 4.4 | 19 | 19 | 17 | 2 | 0 | 0 | 0 | 0 | 0 |
| 8:44 | 1/20/16 | 1.3 | 7 | 7 | 3 | 4 | 0 | 0 | 0 | 0 | 0 |
| 9:10 | 1/14/16 | 1.0 | 4 | 3 | 1 | 2 | 0 | 0 | 0 | 0 | 0 |
| 12:15 | 1/12/16 | 4.9 | 29 | 27 | 23 | 2 | 2 | 2 | 1 | 1 | 0 |
| 13:12 | 1/12/16 | 2.8 | 20 | 18 | 12 | 6 | 0 | 0 | 0 | 0 | 0 |
| 13:31 | 1/13/16 | 5.2 | 40 | 39 | 32 | 6 | 1 | 2 | 2 | 0 | 0 |
| 14:28 | 1/12/16 | 6.2 | 23 | 29 | 23 | 2 | 4 | 2 | 0 | 0 | 0 |
| 14:28 | 1/14/16 | 9.3 | 51 | 57 | 42 | 9 | 6 | 9 | 0 | 1 | 0 |
| 15:20 | 1/12/16 | 3.5 | 35 | 26 | 23 | 3 | 0 | 3 | 1 | 0 | 0 |
| 15:36 | 1/12/16 | 4.5 | 19 | 17 | 16 | 0 | 1 | 3 | 0 | 0 | 0 |
| 16:08 | 1/12/16 | 4.2 | 15 | 16 | 15 | 1 | 0 | 2 | 0 | 0 | 0 |
| 16:08 | 1/14/16 | 7.0 | 40 | 36 | 33 | 3 | 0 | 8 | 1 | 0 | 0 |
| 16:40 | 1/13/16 | 6.4 | 24 | 23 | 20 | 3 | 0 | 3 | 1 | 0 | 0 |
| 16:56 | 1/12/16 | 2.7 | 11 | 10 | 7 | 3 | 0 | 1 | 0 | 0 | 0 |
| 17:44 | 1/14/16 | 4.7 | 27 | 22 | 16 | 4 | 2 | 1 | 1 | 0 | 0 |
| 18:00 | 1/12/16 | 7.8 | 37 | 39 | 22 | 14 | 3 | 4 | 0 | 0 | 0 |
| 19:00 | 1/13/16 | 1.7 | 7 | 8 | 7 | 0 | 1 | 1 | 0 | 0 | 0 |
| 19:25 | 1/12/16 | 4.2 | 27 | 28 | 19 | 6 | 3 | 2 | 0 | 0 | 0 |
| 20:25 | 1/13/16 | 2.9 | 14 | 14 | 10 | 4 | 0 | 0 | 0 | 0 | 0 |
| 20:55 | 1/19/16 | 2.4 | 10 | 13 | 11 | 2 | 0 | 1 | 0 | 0 | 0 |
| 21:25 | 1/13/16 | 3.2 | 14 | 14 | 6 | 7 | 1 | 0 | 0 | 0 | 0 |
| 21:55 | 1/19/16 | 1.9 | 4 | 4 | 3 | 0 | 1 | 0 | 0 | 0 | 0 |
| Total |  | 105.8 | 595 | 577 | 442 | 106 | 29 | 48 | 8 | 2 | 0 |

AFC = Automatic fare collection. APC = Automatic passenger counters.
Note: Counts do not include activity at first and last stop of the trip. Add value transactions are also counted as CharlieCard transactions. One additional Route 117 outbound trip (15:05 on 1/13/16) was observed by CTPS staff, but did not have functioning APC equipment on-board.

# Appendix B: Summary of MBTA Supplemental Bus Trip Observations 

Table B-1
MBTA Supplemental Bus Trips Delay Summary, Fall 2015

| Route | Dir. | Scheduled Start Time | Scheduled <br> Run Time (min.) | Number of Obs. | Median Departure Lateness (min.) | 90 Percentile Departure Lateness (min.) | Median Run-Time Difference (min.) | 90 Percentile Run-Time Difference (min.) | 20 Percent of Scheduled Run Time (min.) | Median <br> Endpoint <br> Lateness (min.) | 90 Percentile Endpoint Lateness (min.) | Endpoint Late? |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 36-9 | Out | 13:35 | 38 | 52 | 17.3 | 21.7 | -3.1 | 3.5 | 7.6 | 15.5 | 21.5 | Median Late |
| 19-5 | Out | 13:40 | 20 | 53 | 10.5 | 13.4 | 1.6 | 6.5 | 4 | 12.7 | 18.1 | Median Late |
| 44-2 | Out | 13:40 | 9 | 54 | 12.0 | 13.8 | 0.4 | 2.2 | 1.8 | 12.5 | 14.9 | Median Late |
| 22-3 | Out | 13:40 | 17 | 57 | 9.3 | 10.2 | 2.9 | 7.4 | 3.4 | 12.4 | 15.1 | Median Late |
| 436-8 | In | 14:27 | 31 | 51 | 13.3 | 14.4 | 0.1 | 9.4 | 6.2 | 11.6 | 22.0 | Median Late |
| 10-8 | Out | 13:40 | 31 | 42 | 9.9 | 12.7 | 1.0 | 7.4 | 6.2 | 11.2 | 18.9 | Median Late |
| 23-6 | In | 13:40 | 4 | 51 | 10.2 | 16.2 | -0.3 | 1.1 | 0.8 | 11.0 | 17.0 | Median Late |
| 10-8 | Out | 13:40 | 31 | 33 | 11.4 | 14.6 | -1.5 | 4.7 | 6.2 | 10.2 | 13.4 | Median Late |
| 19-5 | Out | 13:40 | 20 | 52 | 9.6 | 11.6 | 0.4 | 5.3 | 4 | 10.0 | 14.3 | Median Late |
| 22-1 | Out | 14:05 | 33 | 52 | 7.3 | 8.4 | 2.1 | 8.1 | 6.6 | 9.6 | 15.0 | Median Late |
| 429-3 | In | 14:20 | 20 | 46 | 6.4 | 12.6 | 3.3 | 8.4 | 4 | 9.0 | 19.4 | Median Late |
| 101-8 | In | 14:30 | 31 | 49 | 2.4 | 7.5 | 6.7 | 14.8 | 6.2 | 8.0 | 17.4 | Median Late |
| 101-8 | In | 14:25 | 31 | 45 | -0.6 | 4.9 | 8.4 | 16.3 | 6.2 | 7.0 | 17.9 | Median Late |
| 426-3 | Out | 14:20 | 15 | 49 | 3.5 | 9.1 | 1.7 | 8.2 | 3 | 6.8 | 14.9 | Median Late |
| 101-8 | In | 14:35 | 31 | 53 | -1.1 | 6.8 | 7.0 | 15.8 | 6.2 | 6.8 | 14.9 | Median Late |
| 37-3 | Out | 14:56 | 27 | 45 | 5.7 | 12.4 | 1.0 | 2.4 | 5.4 | 6.0 | 11.9 | Median Late |
| 79-1 | In | 14:45 | 20 | 39 | 3.9 | 10.6 | 2.4 | 8.0 | 4 | 5.8 | 13.8 | Median Late |
| 430-7 | Out | 14:20 | 18 | 26 | 3.2 | 5.4 | 2.0 | 4.8 | 3.6 | 5.7 | 8.3 | Median Late |
| 101-8 | In | 14:40 | 31 | 51 | 0.1 | 3.8 | 6.4 | 13.4 | 6.2 | 5.4 | 13.2 | Median Late |
| 240-G | In | 14:30 | 32 | 49 | 2.4 | 6.6 | 1.6 | 4.6 | 6.4 | 5.2 | 9.8 | Median Late |
| 57-8 | Out | 14:15 | 43 | 55 | 10.4 | 12.9 | -5.1 | -0.6 | 8.6 | 5.0 | 9.4 | Median Late |
| 108-2 | Out | 14:20 | 12 | 56 | 3.4 | 6.4 | 1.6 | 3.7 | 2.4 | 5.0 | 9.0 | Median Late |
| 35-3 | Out | 14:18 | 61 | 41 | -2.9 | 15.3 | 5.1 | 15.9 | 12.2 | 4.9 | 14.3 | 90 Percentile Late |
| 429-4 | In | 14:35 | 25 | 54 | -0.2 | 8.6 | 1.4 | 18.8 | 5 | 4.9 | 10.8 | 90 Percentile Late |
| 429-3 | In | 14:25 | 22 | 56 | 2.5 | 8.2 | 1.7 | 6.0 | 4.4 | 4.5 | 11.1 | Median Late |
| 429-4 | In | 14:35 | 25 | 53 | 7.4 | 12.4 | -2.8 | 7.9 | 5 | 4.3 | 9.8 | 90 Percentile Late |
| 89-1 | In | 14:30 | 17 | 51 | 0.1 | 2.4 | 4.7 | 20.5 | 3.4 | 4.3 | 12.4 | Median Late |
| 426-3 | Out | 14:25 | 15 | 40 | 1.3 | 4.9 | 3.1 | 6.5 | 3 | 4.3 | 10.3 | Median Late |
| 431 | In | 14:35 | 3 | 53 | 3.7 | 5.6 | 0.3 | 1.6 | 0.6 | 4.1 | 6.3 | Median Late |
| 436-9 | In | 14:35 | 21 | 47 | 3.8 | 5.5 | 0.0 | 2.6 | 4.2 | 3.4 | 7.6 | 90 Percentile Late |
| 431 | In | 14:35 | 3 | 55 | 2.4 | 6.1 | -0.1 | 10.4 | 0.6 | 3.2 | 7.6 | Median Late |
| 429-3 | In | 14:40 | 24 | 52 | 0.9 | 6.2 | 0.5 | 5.4 | 4.8 | 3.2 | 10.7 | 90 Percentile Late |
| 28-9 | Out | 14:15 | 66 | 42 | 11.0 | 13.1 | -8.5 | 6.9 | 13.2 | 2.4 | 18.9 | 90 Percentile Late |
| 436-2 | Out | 14:46 | 28 | 30 | 0.3 | 2.8 | 0.2 | 4.8 | 5.6 | 2.4 | 7.1 | 90 Percentile Late |

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| Route | Dir. | Scheduled Start Time | Scheduled Run Time (min.) | Number of Obs. | Median Departure Lateness (min.) | 90 Percentile Departure Lateness (min.) | Median Run-Time Difference (min.) | 90 Percentile Run-Time Difference (min.) | 20 Percent of Scheduled Run Time (min.) | Median Endpoint Lateness (min.) | 90 Percentile Endpoint Lateness (min.) | Endpoint Late? |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 39-9 | Out | 14:15 | 41 | 52 | 11.7 | 12.6 | -9.6 | -3.6 | 8.2 | 2.3 | 6.5 | 90 Percentile Late |
| 120-5 | Out | 14:20 | 19 | 55 | 0.6 | 5.4 | 0.2 | 4.7 | 3.8 | 2.3 | 7.4 | 90 Percentile Late |
| 79-1 | In | 14:35 | 20 | 53 | 1.0 | 4.7 | 1.2 | 4.6 | 4 | 1.9 | 9.3 | 90 Percentile Late |
| 66-7 | In | 14:10 | 36 | 48 | -1.9 | 3.3 | 4.4 | 12.6 | 7.2 | 1.8 | 11.2 | 90 Percentile Late |
| 93-4 | In | 13:50 | 27 | 26 | 1.2 | 5.7 | -1.2 | 2.7 | 5.4 | 1.7 | 4.5 | 90 Percentile Not Late |
| 39-9 | Out | 14:15 | 41 | 50 | 11.9 | 18.8 | -11.9 | -5.1 | 8.2 | 1.7 | 11.1 | Median Late |
| 39-9 | Out | 14:15 | 41 | 2 | 3.2 | 9.6 | -1.8 | 6.8 | 8.2 | 1.4 | 3.6 | 90 Percentile Not Late |
| 57-8 | Out | 14:25 | 43 | 39 | 6.0 | 13.1 | -6.2 | 3.3 | 8.6 | 1.2 | 7.9 | 90 Percentile Late |
| 216-1 | Out | 14:40 | 12 | 55 | 1.2 | 5.2 | 0.5 | 7.0 | 2.4 | 1.1 | 5.5 | 90 Percentile Late |
| 217-2 | In | 14:35 | 21 | 48 | 2.3 | 5.1 | -2.1 | 2.0 | 4.2 | 1.0 | 5.1 | 90 Percentile Late |
| 36-7 | In | 14:40 | 16 | 15 | 4.1 | 8.6 | -3.4 | -1.3 | 3.2 | 0.9 | 5.9 | 90 Percentile Late |
| 39-9 | Out | 14:15 | 41 | 55 | 11.2 | 15.0 | -12.0 | -5.0 | 8.2 | 0.9 | 6.9 | 90 Percentile Late |
| 39-9 | Out | 14:15 | 41 | 56 | 11.4 | 13.7 | -11.3 | -5.0 | 8.2 | 0.8 | 6.4 | 90 Percentile Late |
| 34-K | Out | 13:35 | 55 | 51 | 17.2 | 19.0 | -17.4 | -7.7 | 11 | 0.6 | 10.0 | 90 Percentile Late |
| 38-1 | Out | 13:35 | 51 | 55 | 16.9 | 18.7 | -16.2 | -13.0 | 10.2 | 0.5 | 3.8 | 90 Percentile Not Late |
| 211-3 | In | 14:40 | 10 | 49 | 0.9 | 3.0 | -0.5 | 0.6 | 2 | 0.5 | 2.9 | 90 Percentile Late |
| 79-1 | In | 14:55 | 20 | 46 | 0.5 | 3.9 | -1.5 | 4.9 | 4 | -0.2 | 7.2 | 90 Percentile Late |
| 51-1 | In | 15:05 | 58 | 51 | 3.8 | 8.1 | -3.9 | 3.8 | 11.6 | -0.3 | 9.4 | 90 Percentile Late |
| 429-3 | Out | 14:46 | 21 | 46 | -3.2 | -0.9 | 1.9 | 5.0 | 4.2 | -1.1 | 2.2 | 90 Percentile Not Late |
| 22-2 | Out | 14:15 | 53 | 52 | -2.2 | 6.0 | 1.7 | 9.6 | 10.6 | -1.3 | 7.6 | 90 Percentile Late |
| 23-1 | Out | 13:40 | 33 | 57 | 10.2 | 14.2 | -12.5 | -3.9 | 6.6 | -1.3 | 5.5 | 90 Percentile Late |
| 51-9 | In | 15:15 | 57 | 49 | 0.4 | 0.7 | -1.9 | 4.0 | 11.4 | -1.5 | 4.5 | 90 Percentile Not Late |
| 88-1 | Out | 14:50 | 19 | 52 | 2.1 | 8.9 | -4.9 | -2.5 | 3.8 | -1.8 | 4.4 | 90 Percentile Late |
| 426-2 | Out | 14:35 | 28 | 53 | 2.9 | 7.1 | -5.2 | 9.2 | 5.6 | -1.9 | 3.4 | 90 Percentile Not Late |
| 19-4 | Out | 14:15 | 61 | 51 | 2.4 | 10.6 | -4.0 | 4.2 | 12.2 | -2.4 | 3.9 | 90 Percentile Not Late |
| 19-1 | Out | 14:05 | 32 | 49 | 6.7 | 7.5 | -9.2 | -4.3 | 6.4 | -2.7 | 1.3 | 90 Percentile Not Late |
| 39-9 | Out | 14:15 | 41 | 56 | 10.7 | 12.8 | -13.7 | -7.0 | 8.2 | -2.8 | 3.6 | 90 Percentile Not Late |
| 211-9 | In | 14:45 | 29 | 49 | -3.0 | 0.6 | -0.8 | 2.5 | 5.8 | -3.0 | 1.5 | 90 Percentile Not Late |
| 28-5 | In | 13:55 | 14 | 49 | -3.4 | 7.2 | -0.2 | 1.7 | 2.8 | -3.1 | 6.2 | 90 Percentile Late |
| 57-4 | In | 13:55 | 27 | 53 | 9.6 | 11.0 | -13.0 | 3.1 | 5.4 | -3.2 | -0.3 | 90 Percentile Not Late |
| 9702 | In | 14:05 | 34 | 40 | 1.9 | 5.9 | -6.4 | 6.9 | 6.8 | -3.3 | 6.6 | 90 Percentile Late |
| 28-3 | Out | 14:00 | 25 | 43 | -4.4 | 2.0 | 1.0 | 6.9 | 5 | -3.3 | 4.4 | 90 Percentile Not Late |
| 455-3 | In | 14:35 | 26 | 3 | 5.1 | 5.9 | -7.9 | -7.8 | 5.2 | -3.4 | -2.9 | 90 Percentile Not Late |
| 88-1 | Out | 14:40 | 19 | 55 | 0.9 | 7.2 | -4.8 | -2.8 | 3.8 | -3.4 | 3.8 | 90 Percentile Not Late |
| 15-5 | Out | 14:05 | 26 | 39 | 4.4 | 10.8 | -8.8 | 8.6 | 5.2 | -3.6 | 5.7 | 90 Percentile Late |
| 245-5 | In | 14:40 | 28 | 51 | 0.3 | 4.6 | -4.1 | -0.5 | 5.6 | -4.2 | 0.7 | 90 Percentile Not Late |
| 66-7 | In | 14:10 | 36 | 57 | -4.0 | -0.7 | 0.3 | 10.8 | 7.2 | -4.2 | 3.9 | 90 Percentile Not Late |


| Route | Dir. | Scheduled Start Time | Scheduled <br> Run Time (min.) | Number of Obs. | Median Departure Lateness (min.) | 90 Percentile Departure Lateness (min.) | Median Run-Time Difference (min.) | 90 Percentile Run-Time Difference (min.) | 20 Percent of Scheduled Run Time (min.) | Median Endpoint Lateness (min.) | 90 Percentile <br> Endpoint <br> Lateness (min.) | Endpoint Late? |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 216-3 | Out | 14:40 | 19 | 48 | -0.5 | 3.8 | -3.0 | 0.4 | 3.8 | -4.4 | 0.5 | 90 Percentile Not Late |
| 9701 | In | 14:10 | 21 | 1 | -4.0 | -4.0 | -0.7 | -0.7 | 4.2 | -4.6 | -4.6 | 90 Percentile Not Late |
| 28-6 | Out | 14:08 | 43 | 23 | -2.6 | 8.3 | -4.7 | 6.5 | 8.6 | -4.9 | 3.9 | 90 Percentile Not Late |
| 214-4 | Out | 14:40 | 17 | 11 | -4.3 | -3.1 | -0.6 | 1.8 | 3.4 | -5.3 | -3.7 | 90 Percentile Not Late |
| 15-6 | Out | 14:05 | 35 | 43 | -1.4 | 4.0 | -4.3 | 2.3 | 7 | -5.6 | -1.7 | 90 Percentile Not Late |
| 23-3 | Out | 14:05 | 41 | 49 | 0.4 | 4.5 | -5.8 | 4.1 | 8.2 | -5.7 | -0.7 | 90 Percentile Not Late |
| 134-4 | In | 14:30 | 28 | 48 | 2.8 | 4.4 | -8.2 | 1.8 | 5.6 | -5.8 | -2.8 | 90 Percentile Not Late |
| 95-5 | In | 14:30 | 24 | 51 | 1.7 | 4.5 | -7.8 | 0.1 | 4.8 | -6.3 | -0.9 | 90 Percentile Not Late |
| 32-9 | Out | 13:35 | 58 | 56 | 17.0 | 18.7 | -23.0 | -18.5 | 11.6 | -6.6 | -1.6 | 90 Percentile Not Late |
| 134-4 | In | 14:25 | 29 | 51 | 3.3 | 4.2 | -10.4 | 6.8 | 5.8 | -6.8 | -2.3 | 90 Percentile Not Late |
| 95-5 | In | 14:40 | 24 | 50 | 2.4 | 6.0 | -10.5 | -4.7 | 4.8 | -7.4 | -2.9 | 90 Percentile Not Late |
| 134-4 | In | 14:40 | 28 | 51 | 2.0 | 3.5 | -10.2 | -3.8 | 5.6 | -8.2 | -3.3 | 90 Percentile Not Late |
| 211-1 | In | 14:35 | 24 | 51 | 2.1 | 4.7 | -10.8 | -8.7 | 4.8 | -8.5 | -4.6 | 90 Percentile Not Late |
| 426-2 | Out | 14:40 | 28 | 53 | 0.3 | 3.4 | -9.7 | 1.5 | 5.6 | -8.9 | -1.6 | 90 Percentile Not Late |
| 212-5 | In | 14:40 | 23 | 16 | 1.2 | 2.1 | -11.7 | -10.6 | 4.6 | -11.2 | -8.9 | 90 Percentile Not Late |
| 69-1 | In | 14:34 | 28 | 47 | 1.7 | 7.4 | -13.5 | -8.9 | 5.6 | -11.7 | -4.3 | 90 Percentile Not Late |
| 69-1 | In | 14:47 | 28 | 46 | 0.7 | 10.1 | -13.2 | -6.8 | 5.6 | -12.2 | 2.8 | 90 Percentile Not Late |
| 214-3 | Out | 14:40 | 22 | 47 | 3.0 | 5.6 | -15.9 | -2.5 | 4.4 | -12.5 | -10.3 | 90 Percentile Not Late |
| 214-3 | Out | 14:40 | 22 | 41 | 1.0 | 4.7 | -15.3 | 2.0 | 4.4 | -13.5 | -10.5 | 90 Percentile Not Late |
| 83-2 | Out | 14:40 | 32 | 40 | 1.2 | 10.4 | -16.7 | -13.6 | 6.4 | -15.4 | -5.4 | 90 Percentile Not Late |
| 09-5 | Out | 14:15 | 65 | 40 | -10.0 | 3.9 | -3.7 | 3.6 | 13 | -15.6 | -6.3 | 90 Percentile Not Late |
| 350-9 | Out | 14:25 | 42 | 51 | -0.3 | 6.9 | -16.8 | -12.3 | 8.4 | -16.8 | -4.4 | 90 Percentile Not Late |
| 83-2 | Out | 14:40 | 32 | 54 | -0.7 | 5.3 | -16.6 | 12.3 | 6.4 | -17.2 | 11.6 | 90 Percentile Not Late |
| 39-7 | Out | 14:28 | 26 | 0 | . |  |  |  | 5.2 | . |  | N/A |
| 88-1 | Out | 14:35 | 19 | 0 | . |  | . |  | 3.8 | . |  | N/A |
| 9701 | In | 14:05 | 21 | 0 | . | . | . |  | 4.2 | . |  | N/A |
| 9703 | In | 14:10 | 68 | 0 | . | . | . |  | 13.6 | . |  | N/A |

MBTA Supplemental Bus Trips Suggested Scheduling Adjustments

| Route | Dir. | Start Time |
| :--- | ---: | ---: |
| $36-9$ | Out | $13: 35$ |
| $19-5$ | Out | $13: 40$ |
| $44-2$ | Out | $13: 40$ |
| $22-3$ | Out | $13: 40$ |
| $436-8$ | In | $14: 27$ |
| $10-8$ | Out | $13: 40$ |
| $23-6$ | In | $13: 40$ |
| $10-8$ | Out | $13: 40$ |
| $19-5$ | Out | $13: 40$ |
| $22-1$ | Out | $14: 05$ |
| $429-3$ | In | $14: 20$ |
| $101-8$ | In | $14: 30$ |
| $101-8$ | In | $14: 25$ |
| $426-3$ | Out | $14: 20$ |
| $101-8$ | In | $14: 35$ |
| $37-3$ | Out | $14: 56$ |
| $79-1$ | In | $14: 45$ |
| $430-7$ | Out | $14: 20$ |
| $101-8$ | In | $14: 40$ |
| $240-G$ | In | $14: 30$ |
| $57-8$ | Out | $14: 15$ |
| $108-2$ | Out | $14: 20$ |
| $35-3$ | Out | $14: 18$ |
| $429-4$ | In | $14: 35$ |
| $429-3$ | In | $14: 25$ |
| $429-4$ | In | $14: 35$ |
| $89-1$ | In | $14: 30$ |
| $426-3$ | Out | $14: 25$ |
| 431 | In | $14: 35$ |
| $436-9$ | In | $14: 35$ |
| 431 | In | $14: 35$ |
| $429-3$ | In | $14: 40$ |
| $28-9$ | Out | $14: 15$ |
| $436-2$ | Out | $14: 46$ |
| $39-9$ | Out | $14: 15$ |
| $120-5$ | Out | $14: 20$ |
| $79-1$ | In | $14: 35$ |
| $66-7$ | In | $14: 10$ |
|  |  |  |


| Start-Time Adjustment |  |
| :--- | :--- |
| Yes, median is more than 3 minutes late |  |
| Yes, median is more than 3 minutes late |  | Yes, median is more than 3 minutes late Yes, median is more than 3 minutes late Yes, median is more than 3 minutes late Yes, median is more than 3 minutes late Yes, median is more than 3 minutes late Yes, median is more than 3 minutes late Yes, median is more than 3 minutes late Yes, median is more than 3 minutes late Yes, median is more than 3 minutes late Maybe, $90 \%$ is more than 3 minutes late Maybe, $90 \%$ is more than 3 minutes late Yes, median is more than 3 minutes late Maybe, $90 \%$ is more than 3 minutes late Yes, median is more than 3 minutes late Yes, median is more than 3 minutes late Yes, median is more than 3 minutes late Maybe, $90 \%$ is more than 3 minutes late Maybe, $90 \%$ is more than 3 minutes late Yes, median is more than 3 minutes late Yes, median is more than 3 minutes late Maybe, $90 \%$ is more than 3 minutes late Maybe, $90 \%$ is more than 3 minutes late Maybe, $90 \%$ is more than 3 minutes late Yes, median is more than 3 minutes late

No, $90 \%$ is less than 3 minutes
Maybe, $90 \%$ is more than 3 minutes late Yes, median is more than 3 minutes late Yes, median is more than 3 minutes late Maybe, $90 \%$ is more than 3 minutes late Maybe, $90 \%$ is more than 3 minutes late Yes, median is more than 3 minutes late

No, $90 \%$ is less than 3 minutes
Yes, median is more than 3 minutes late Maybe, $90 \%$ is more than 3 minutes late Maybe, $90 \%$ is more than 3 minutes late Maybe, $90 \%$ is more than 3 minutes late

Run-Time Increase

No, $90 \%$ is less than $120 \%$ of scheduled
Maybe, $90 \%$ is more than $120 \%$ of scheduled Maybe, $90 \%$ is more than $120 \%$ of scheduled Maybe, $90 \%$ is more than $120 \%$ of scheduled Maybe, $90 \%$ is more than $120 \%$ of scheduled Maybe, $90 \%$ is more than $120 \%$ of scheduled Maybe, $90 \%$ is more than $120 \%$ of scheduled No, $90 \%$ is less than $120 \%$ of scheduled
Maybe, $90 \%$ is more than $120 \%$ of scheduled Maybe, $90 \%$ is more than $120 \%$ of scheduled Maybe, $90 \%$ is more than $120 \%$ of scheduled Yes, median is more than $120 \%$ of scheduled Yes, median is more than $120 \%$ of scheduled Maybe, $90 \%$ is more than $120 \%$ of scheduled Yes, median is more than $120 \%$ of scheduled No, $90 \%$ is less than $120 \%$ of scheduled Maybe, $90 \%$ is more than $120 \%$ of scheduled Maybe, $90 \%$ is more than $120 \%$ of scheduled Yes, median is more than $120 \%$ of scheduled No, $90 \%$ is less than $120 \%$ of scheduled
No, $90 \%$ is less than $120 \%$ of scheduled
Maybe, $90 \%$ is more than $120 \%$ of scheduled Maybe, $90 \%$ is more than $120 \%$ of scheduled Maybe, $90 \%$ is more than $120 \%$ of scheduled Maybe, $90 \%$ is more than $120 \%$ of scheduled Maybe, $90 \%$ is more than $120 \%$ of scheduled Yes, median is more than $120 \%$ of scheduled Yes, median is more than $120 \%$ of scheduled Maybe, $90 \%$ is more than $120 \%$ of scheduled No, $90 \%$ is less than $120 \%$ of scheduled Maybe, $90 \%$ is more than $120 \%$ of scheduled Maybe, $90 \%$ is more than $120 \%$ of scheduled No, $90 \%$ is less than $120 \%$ of scheduled
No, $90 \%$ is less than $120 \%$ of scheduled
No, $90 \%$ is less than $120 \%$ of scheduled
Maybe, $90 \%$ is more than $120 \%$ of scheduled Maybe, $90 \%$ is more than $120 \%$ of scheduled Maybe, $90 \%$ is more than $120 \%$ of scheduled

## Run-Time Decrease

No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled Maybe, median is less than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled No, median is more than $80 \%$ of scheduled

| Route | Dir. | Start Time | Start-Time Adjustment | Run-Time Increase | Run-Time Decrease |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 93-4 | In | 13:50 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 39-9 | Out | 14:15 | Yes, median is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Maybe, median is less than $80 \%$ of scheduled |
| 39-9 | Out | 14:15 | Yes, median is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 57-8 | Out | 14:25 | Yes, median is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 216-1 | Out | 14:40 | Maybe, $90 \%$ is more than 3 minutes late | Maybe, $90 \%$ is more than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 217-2 | In | 14:35 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 36-7 | In | 14:40 | Yes, median is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Maybe, median is less than $80 \%$ of scheduled |
| 39-9 | Out | 14:15 | Yes, median is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Maybe, median is less than $80 \%$ of scheduled |
| 39-9 | Out | 14:15 | Yes, median is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Maybe, median is less than $80 \%$ of scheduled |
| 34-K | Out | 13:35 | Yes, median is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Maybe, median is less than $80 \%$ of scheduled |
| 38-1 | Out | 13:35 | Yes, median is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Yes, $90 \%$ is less than $80 \%$ of scheduled |
| 211-3 | In | 14:40 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 79-1 | In | 14:55 | Maybe, $90 \%$ is more than 3 minutes late | Maybe, $90 \%$ is more than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 51-1 | In | 15:05 | Yes, median is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 429-3 | Out | 14:46 | No, $90 \%$ is less than 3 minutes | Maybe, $90 \%$ is more than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 22-2 | Out | 14:15 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 23-1 | Out | 13:40 | Yes, median is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Maybe, median is less than $80 \%$ of scheduled |
| 51-9 | In | 15:15 | No, $90 \%$ is less than 3 minutes | No, $90 \%$ is less than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 88-1 | Out | 14:50 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Maybe, median is less than $80 \%$ of scheduled |
| 426-2 | Out | 14:35 | Maybe, $90 \%$ is more than 3 minutes late | Maybe, $90 \%$ is more than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 19-4 | Out | 14:15 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 19-1 | Out | 14:05 | Yes, median is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Maybe, median is less than $80 \%$ of scheduled |
| 39-9 | Out | 14:15 | Yes, median is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Maybe, median is less than $80 \%$ of scheduled |
| 211-9 | In | 14:45 | No, $90 \%$ is less than 3 minutes | No, $90 \%$ is less than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 28-5 | In | 13:55 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 57-4 | In | 13:55 | Yes, median is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Maybe, median is less than $80 \%$ of scheduled |
| 9702 | In | 14:05 | Maybe, $90 \%$ is more than 3 minutes late | Maybe, $90 \%$ is more than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 28-3 | Out | 14:00 | No, $90 \%$ is less than 3 minutes | Maybe, $90 \%$ is more than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 455-3 | In | 14:35 | Yes, median is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Yes, $90 \%$ is less than $80 \%$ of scheduled |
| 88-1 | Out | 14:40 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Maybe, median is less than $80 \%$ of scheduled |
| 15-5 | Out | 14:05 | Yes, median is more than 3 minutes late | Maybe, $90 \%$ is more than $120 \%$ of scheduled | Maybe, median is less than $80 \%$ of scheduled |
| 245-5 | In | 14:40 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 66-7 | In | 14:10 | No, $90 \%$ is less than 3 minutes | Maybe, $90 \%$ is more than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 216-3 | Out | 14:40 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 9701 | In | 14:10 | No, $90 \%$ is less than 3 minutes | No, $90 \%$ is less than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 28-6 | Out | 14:08 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 214-4 | Out | 14:40 | No, $90 \%$ is less than 3 minutes | No, $90 \%$ is less than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 15-6 | Out | 14:05 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 23-3 | Out | 14:05 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 134-4 | In | 14:30 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Maybe, median is less than $80 \%$ of scheduled |


| Route | Dir. | Start Time | Start-Time Adjustment | Run-Time Increase | Run-Time Decrease |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 95-5 | In | 14:30 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Maybe, median is less than $80 \%$ of scheduled |
| 32-9 | Out | 13:35 | Yes, median is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Yes, $90 \%$ is less than $80 \%$ of scheduled |
| 134-4 | In | 14:25 | Yes, median is more than 3 minutes late | Maybe, $90 \%$ is more than $120 \%$ of scheduled | Maybe, median is less than $80 \%$ of scheduled |
| 95-5 | In | 14:40 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Maybe, median is less than $80 \%$ of scheduled |
| 134-4 | In | 14:40 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Maybe, median is less than $80 \%$ of scheduled |
| 211-1 | In | 14:35 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Yes, $90 \%$ is less than $80 \%$ of scheduled |
| 426-2 | Out | 14:40 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Maybe, median is less than $80 \%$ of scheduled |
| 212-5 | In | 14:40 | No, $90 \%$ is less than 3 minutes | No, $90 \%$ is less than $120 \%$ of scheduled | Yes, $90 \%$ is less than $80 \%$ of scheduled |
| 69-1 | In | 14:34 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Yes, $90 \%$ is less than $80 \%$ of scheduled |
| 69-1 | In | 14:47 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Yes, $90 \%$ is less than $80 \%$ of scheduled |
| 214-3 | Out | 14:40 | Yes, median is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Maybe, median is less than $80 \%$ of scheduled |
| 214-3 | Out | 14:40 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Maybe, median is less than $80 \%$ of scheduled |
| 83-2 | Out | 14:40 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Yes, $90 \%$ is less than $80 \%$ of scheduled |
| 09-5 | Out | 14:15 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | No, median is more than $80 \%$ of scheduled |
| 350-9 | Out | 14:25 | Maybe, $90 \%$ is more than 3 minutes late | No, $90 \%$ is less than $120 \%$ of scheduled | Yes, $90 \%$ is less than $80 \%$ of scheduled |
| 83-2 | Out | 14:40 | Maybe, $90 \%$ is more than 3 minutes late | Maybe, $90 \%$ is more than $120 \%$ of scheduled | Maybe, median is less than $80 \%$ of scheduled |
| 39-7 | Out | 14:28 | N/A | N/A | N/A |
| 88-1 | Out | 14:35 | N/A | N/A | N/A |
| 9701 | In | 14:05 | N/A | N/A | N/A |
| 9703 | In | 14:10 | N/A | N/A | N/A |

Figure B-1
Start Point Departure Time of MBTA Supplemental Bus Trips, Fall 2015



Figure B-2
End Point Arrival Time of MBTA Supplemental Bus Trips, Fall 2015



Figure B-3
Run Time of MBTA Supplemental Bus Trips, Fall 2015


Figure B-4
Arborway District Supplemental Bus Trip Observations, Fall 2015


Figure B-5
Bennett District Supplemental Bus Trip Observations, Fall 2015


Figure B-6
Cabot District Supplemental Bus Trip Observations, Fall 2015


## Figure B-7

Charlestown District Supplemental Bus Trip Observations, Fall 2015


## Lynn District Supplemental Bus Trip Observations, Fall 2015


 426-3 Out 14:25 1032 $429-3$ in 14:20 1065 429-3 In 14:25 1062 429-3 In 14:40 1042 429-3 Out 14:46 1454 429-4 In 14:35 1046 429-4 In 14:35 1452 431-_ In 14:35 1034 431-_ In 14:35 1454 431-_ In 15:58 1034 436-2 Out 14:46 1034 436-8 In 14:27 1044 436-9 In 14:35 1013 $455-3$ ln $\quad 14: 35 \quad 1015$


## Figure B-9

Quincy District Supplemental Bus Trip Observations, Fall 2015



## Appendix C: Summary of MBTA Swing-On Delay Observations

## Table C-1

Summary of Swing-On Delay by Route, Fall 2015

| Route | Dir. | Sched. <br> Swing- <br> Ons | Scenario A |  |  | Scenario B |  |  | All Trips |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Number of Obs. | Swing <br> Delay | Swing Delay per Trip | Number of Obs. | Swing <br> Delay | Swing Delay per Trip | Number of Obs. | Swing <br> Delay | Swing Delay per Trip |
| 29-5 | In | 1 | 10 | 75.2 | 7.5 | 43 | 230.6 | 5.4 | 53 | 305.8 | 5.8 |
| 29-1 | Out | 1 | 8 | 65.6 | 8.2 | 36 | 139.9 | 3.9 | 44 | 205.4 | 4.7 |
| 62-8 | Out | 1 | 29 | 93.6 | 3.2 | 6 | 31.5 | 5.3 | 35 | 125.2 | 3.6 |
| 78-1 | Out | 4 | 165 | 437.0 | 2.6 | 46 | 191.3 | 4.2 | 211 | 628.3 | 3.0 |
| 78-2 | Out | 2 | 64 | 160.9 | 2.5 | 37 | 129.7 | 3.5 | 101 | 290.6 | 2.9 |
| 111-5 | Out | 2 | 67 | 153.5 | 2.3 | 34 | 134.8 | 4.0 | 101 | 288.3 | 2.9 |
| 465 | Out | 5 | 262 | 765.0 | 2.9 | 20 | 35.1 | 1.8 | 282 | 800.1 | 2.8 |
| 608 | In | 4 | 187 | 421.6 | 2.3 | 17 | 44.6 | 2.6 | 204 | 466.2 | 2.3 |
| 75 | Out | 3 | 139 | 317.4 | 2.3 | 18 | 29.3 | 1.6 | 157 | 346.6 | 2.2 |
| 450-8 | In | 6 | 248 | 323.5 | 1.3 | 87 | 371.6 | 4.3 | 335 | 695.1 | 2.1 |
| 19 | Out | 3 | 84 | 136.0 | 1.6 | 66 | 167.8 | 2.5 | 150 | 303.8 | 2.0 |
| 77 | Out | 24 | 877 | 1494.5 | 1.7 | 247 | 780.0 | 3.2 | 1,124 | 2274.5 | 2.0 |
| 746 | Out | 1 | 22 | 35.7 | 1.6 | 8 | 24.7 | 3.1 | 30 | 60.4 | 2.0 |
| 76-3 | Out | 2 | 83 | 166.3 | 2.0 | 9 | 14.1 | 1.6 | 92 | 180.5 | 2.0 |
| 29-1 | In | 2 | 47 | 94.3 | 2.0 | 28 | 52.5 | 1.9 | 75 | 146.9 | 2.0 |
| 120 | Out | 12 | 582 | 1019.0 | 1.8 | 90 | 229.1 | 2.5 | 672 | 1248.1 | 1.9 |
| 39-3 | In | 19 | 709 | 825.6 | 1.2 | 305 | 1038.2 | 3.4 | 1,014 | 1863.7 | 1.8 |
| 44-1 | In | 3 | 78 | 98.6 | 1.3 | 87 | 201.9 | 2.3 | 165 | 300.6 | 1.8 |
| 79 | Out | 7 | 315 | 547.2 | 1.7 | 17 | 26.0 | 1.5 | 332 | 573.2 | 1.7 |
| 106-6 | Out | 1 | 48 | 81.1 | 1.7 | 9 | 13.0 | 1.4 | 57 | 94.2 | 1.7 |
| 33-6 | Out | 2 | 58 | 161.7 | 2.8 | 49 | 9.0 | 0.2 | 107 | 170.7 | 1.6 |
| 111-2 | Out | 8 | 308 | 324.1 | 1.1 | 113 | 341.6 | 3.0 | 421 | 665.8 | 1.6 |
| 131-1 | Out | 1 | 22 | 16.4 | 0.7 | 31 | 66.9 | 2.2 | 53 | 83.3 | 1.6 |
| 17 | Out | 8 | 209 | 116.2 | 0.6 | 168 | 460.8 | 2.7 | 377 | 577.1 | 1.5 |
| 72 | Out | 6 | 187 | 173.7 | 0.9 | 116 | 290.0 | 2.5 | 303 | 463.7 | 1.5 |
| 742-3 | Out | 2 | 47 | 91.6 | 1.9 | 14 | 1.7 | 0.1 | 61 | 93.3 | 1.5 |
| 66-6 | Out | 30 | 1,162 | 1615.7 | 1.4 | 446 | 824.4 | 1.8 | 1,608 | 2440.1 | 1.5 |
| 430-1 | Out | 4 | 199 | 319.6 | 1.6 | 23 | 14.5 | 0.6 | 222 | 334.1 | 1.5 |
| 350-4 | Out | 1 | 32 | 51.3 | 1.6 | 18 | 21.9 | 1.2 | 50 | 73.2 | 1.5 |
| 24 | Out | 4 | 218 | 317.3 | 1.5 | 8 | 10.4 | 1.3 | 226 | 327.7 | 1.5 |
| 74 | Out | 4 | 219 | 298.8 | 1.4 | 4 | 12.1 | 3.0 | 223 | 310.9 | 1.4 |
| 106 | Out | 4 | 155 | 150.5 | 1.0 | 55 | 140.3 | 2.6 | 210 | 290.8 | 1.4 |
| 67-4 | Out | 3 | 120 | 159.2 | 1.3 | 18 | 30.9 | 1.7 | 138 | 190.1 | 1.4 |
| 16-9 | Out | 6 | 264 | 369.0 | 1.4 | 29 | 34.5 | 1.2 | 293 | 403.6 | 1.4 |
| 459 | In | 6 | 304 | 355.2 | 1.2 | 36 | 112.4 | 3.1 | 340 | 467.6 | 1.4 |
| 44-3 | Out | 2 | 53 | 55.8 | 1.1 | 52 | 84.1 | 1.6 | 105 | 139.9 | 1.3 |
| 19-3 | In | 1 | 46 | 41.3 | 0.9 | 10 | 32.9 | 3.3 | 56 | 74.2 | 1.3 |
| 01 | Out | 26 | 1,191 | 1426.8 | 1.2 | 198 | 357.5 | 1.8 | 1,389 | 1784.4 | 1.3 |
| 747 | Out | 8 | 175 | 279.9 | 1.6 | 239 | 248.3 | 1.0 | 414 | 528.1 | 1.3 |
| 751 | In | 6 | 217 | 203.0 | 0.9 | 96 | 191.1 | 2.0 | 313 | 394.1 | 1.3 |
| 62-3 | Out | 2 | 78 | 103.6 | 1.3 | 8 | 3.4 | 0.4 | 86 | 107.0 | 1.2 |
| 97-5 | Out | 2 | 83 | 108.7 | 1.3 | 31 | 32.7 | 1.1 | 114 | 141.4 | 1.2 |
| 114-1 | Out | 3 | 102 | 57.6 | 0.6 | 67 | 150.7 | 2.2 | 169 | 208.3 | 1.2 |


| Route | Dir. | Sched. <br> Swing- <br> Ons | Scenario A |  |  | Scenario B |  |  | All Trips |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Number of Obs. | Swing <br> Delay | Swing <br> Delay <br> per Trip | Number of Obs. | Swing <br> Delay | Swing Delay per Trip | Number of Obs. | Swing <br> Delay | Swing <br> Delay <br> per Trip |
| 134-3 | Out | 2 | 105 | 120.2 | 1.1 | 3 | 11.4 | 3.8 | 108 | 131.5 | 1.2 |
| 112 | In | 7 | 325 | 333.4 | 1.0 | 64 | 138.7 | 2.2 | 389 | 472.1 | 1.2 |
| 751 | Out | 6 | 176 | 122.8 | 0.7 | 144 | 262.3 | 1.8 | 320 | 385.1 | 1.2 |
| 455-6 | In | 7 | 344 | 295.2 | 0.9 | 51 | 176.0 | 3.5 | 395 | 471.2 | 1.2 |
| 15 | Out | 7 | 186 | 289.7 | 1.6 | 167 | 128.6 | 0.8 | 353 | 418.3 | 1.2 |
| 106-7 | Out | 5 | 246 | 275.1 | 1.1 | 29 | 47.1 | 1.6 | 275 | 322.1 | 1.2 |
| 134-6 | Out | 3 | 147 | 173.9 | 1.2 | 16 | 17.0 | 1.1 | 163 | 190.9 | 1.2 |
| 350-5 | Out | 5 | 209 | 195.7 | 0.9 | 34 | 82.5 | 2.4 | 243 | 278.2 | 1.1 |
| 23 | Out | 26 | 736 | 1090.8 | 1.5 | 573 | 360.2 | 0.6 | 1,309 | 1451.1 | 1.1 |
| 108-1 | Out | 2 | 94 | 100.2 | 1.1 | 9 | 13.8 | 1.5 | 103 | 114.0 | 1.1 |
| 749 | In | 16 | 662 | 536.6 | 0.8 | 182 | 392.3 | 2.2 | 844 | 928.8 | 1.1 |
| 742 | Out | 7 | 187 | 136.6 | 0.7 | 56 | 129.7 | 2.3 | 243 | 266.3 | 1.1 |
| 18 | Out | 2 | 90 | 45.6 | 0.5 | 19 | 72.9 | 3.8 | 109 | 118.5 | 1.1 |
| 110-4 | Out | 2 | 91 | 79.4 | 0.9 | 21 | 35.7 | 1.7 | 112 | 115.1 | 1.0 |
| 105-1 | In | 4 | 90 | 31.4 | 0.3 | 133 | 196.1 | 1.5 | 223 | 227.5 | 1.0 |
| 110 | Out | 5 | 251 | 239.0 | 1.0 | 22 | 31.5 | 1.4 | 273 | 270.5 | 1.0 |
| 65 | Out | 7 | 345 | 338.6 | 1.0 | 48 | 40.1 | 0.8 | 393 | 378.6 | 1.0 |
| 43 | In | 5 | 175 | 224.4 | 1.3 | 95 | 34.4 | 0.4 | 270 | 258.8 | 1.0 |
| 742-1 | Out | 3 | 77 | 81.2 | 1.1 | 26 | 15.8 | 0.6 | 103 | 97.0 | 0.9 |
| 97-5 | In | 2 | 94 | 56.5 | 0.6 | 19 | 47.3 | 2.5 | 113 | 103.8 | 0.9 |
| 111-8 | Out | 2 | 92 | 78.4 | 0.9 | 9 | 12.3 | 1.4 | 101 | 90.7 | 0.9 |
| 45-3 | Out | 2 | 68 | 62.2 | 0.9 | 35 | 30.0 | 0.9 | 103 | 92.2 | 0.9 |
| 442-1 | Out | 3 | 93 | 47.5 | 0.5 | 81 | 106.4 | 1.3 | 174 | 153.9 | 0.9 |
| 45 | Out | 8 | 270 | 324.4 | 1.2 | 151 | 46.8 | 0.3 | 421 | 371.3 | 0.9 |
| 90 | Out | 5 | 231 | 189.3 | 0.8 | 31 | 38.6 | 1.2 | 262 | 227.9 | 0.9 |
| 459 | Out | 2 | 77 | 32.8 | 0.4 | 31 | 58.2 | 1.9 | 108 | 91.0 | 0.8 |
| 22 | Out | 16 | 549 | 608.5 | 1.1 | 252 | 65.2 | 0.3 | 801 | 673.6 | 0.8 |
| 441-7 | Out | 5 | 231 | 128.0 | 0.6 | 48 | 101.0 | 2.1 | 279 | 229.0 | 0.8 |
| 60-2 | Out | 3 | 114 | 74.9 | 0.7 | 53 | 57.2 | 1.1 | 167 | 132.1 | 0.8 |
| 60 | Out | 5 | 263 | 204.3 | 0.8 | 17 | 11.9 | 0.7 | 280 | 216.2 | 0.8 |
| 84-1 | Out | 3 | 128 | 97.7 | 0.8 | 19 | 13.5 | 0.7 | 147 | 111.3 | 0.8 |
| 435 | Out | 5 | 228 | 168.4 | 0.7 | 44 | 32.4 | 0.7 | 272 | 200.8 | 0.7 |
| 741 | Out | 20 | 539 | 422.4 | 0.8 | 111 | 23.2 | 0.2 | 650 | 445.5 | 0.7 |
| 15-2 | Out | 6 | 198 | 182.6 | 0.9 | 101 | 22.0 | 0.2 | 299 | 204.6 | 0.7 |
| 80 | Out | 3 | 162 | 106.6 | 0.7 | 1 | 0.0 | 0.0 | 163 | 106.6 | 0.7 |
| 708-1 | Out | 3 | 139 | 27.8 | 0.2 | 16 | 73.0 | 4.6 | 155 | 100.9 | 0.7 |
| 27 | In | 4 | 184 | 94.4 | 0.5 | 37 | 48.2 | 1.3 | 221 | 142.6 | 0.6 |
| 70A-1 | Out | 6 | 282 | 193.2 | 0.7 | 42 | 11.8 | 0.3 | 324 | 205.0 | 0.6 |
| 456 | Out | 1 | 49 | 32.6 | 0.7 | 5 | 0.7 | 0.1 | 54 | 33.3 | 0.6 |
| 87-2 | Out | 6 | 304 | 142.3 | 0.5 | 32 | 64.7 | 2.0 | 336 | 206.9 | 0.6 |
| 44-1 | Out | 7 | 231 | 157.1 | 0.7 | 135 | 67.6 | 0.5 | 366 | 224.7 | 0.6 |
| 68 | In | 3 | 94 | 53.9 | 0.6 | 53 | 35.5 | 0.7 | 147 | 89.4 | 0.6 |
| 76 | Out | 2 | 78 | 44.1 | 0.6 | 6 | 5.3 | 0.9 | 84 | 49.4 | 0.6 |
| 99-7 | Out | 6 | 275 | 140.9 | 0.5 | 62 | 57.0 | 0.9 | 337 | 197.8 | 0.6 |
| 70-5 | Out | 13 | 525 | 320.7 | 0.6 | 99 | 37.5 | 0.4 | 624 | 358.2 | 0.6 |


| Route | Dir. | Sched. <br> Swing- <br> Ons | Scenario A |  |  | Scenario B |  |  | All Trips |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Number of Obs. | Swing <br> Delay p | Swing <br> Delay <br> per Trip | Number of Obs. | Swing <br> Delay p | Swing <br> Delay <br> per Trip | Number of Obs. | Swing <br> Delay | Swing <br> Delay <br> per Trip |
| 83-1 | Out | 3 | 125 | 39.8 | 0.3 | 27 | 45.5 | 1.7 | 152 | 85.3 | 0.6 |
| 07-1 | In | 5 | 172 | 62.7 | 0.4 | 87 | 79.8 | 0.9 | 259 | 142.5 | 0.6 |
| 08-9 | Out | 1 | 36 | 17.8 | 0.5 | 20 | 11.0 | 0.5 | 56 | 28.8 | 0.5 |
| 88 | Out | 7 | 336 | 131.2 | 0.4 | 44 | 62.5 | 1.4 | 380 | 193.8 | 0.5 |
| 100-3 | Out | 4 | 163 | 65.7 | 0.4 | 51 | 42.2 | 0.8 | 214 | 108.0 | 0.5 |
| 442-7 | Out | 3 | 153 | 48.5 | 0.3 | 16 | 36.4 | 2.3 | 169 | 84.9 | 0.5 |
| 69 | In | 2 | 96 | 47.5 | 0.5 | 10 | 5.3 | 0.5 | 106 | 52.8 | 0.5 |
| 69 | Out | 6 | 283 | 123.0 | 0.4 | 28 | 31.3 | 1.1 | 311 | 154.3 | 0.5 |
| 09 | In | 9 | 244 | 131.2 | 0.5 | 200 | 82.5 | 0.4 | 444 | 213.7 | 0.5 |
| 426 | Out | 2 | 104 | 38.1 | 0.4 | 11 | 16.2 | 1.5 | 115 | 54.3 | 0.5 |
| 64 | Out | 5 | 219 | 114.0 | 0.5 | 46 | 11.0 | 0.2 | 265 | 125.0 | 0.5 |
| 11-3 | In | 6 | 224 | 81.0 | 0.4 | 90 | 62.7 | 0.7 | 314 | 143.7 | 0.5 |
| 70A-4 | Out | 3 | 102 | 42.9 | 0.4 | 54 | 28.4 | 0.5 | 156 | 71.3 | 0.5 |
| 411-8 | Out | 3 | 103 | 24.2 | 0.2 | 12 | 27.1 | 2.3 | 115 | 51.3 | 0.4 |
| 57 | Out | 22 | 1,108 | 417.9 | 0.4 | 115 | 121.3 | 1.1 | 1,223 | 539.2 | 0.4 |
| 136-5 | Out | 4 | 200 | 70.9 | 0.4 | 20 | 22.8 | 1.1 | 220 | 93.7 | 0.4 |
| 137-3 | Out | 3 | 148 | 34.5 | 0.2 | 18 | 34.0 | 1.9 | 166 | 68.5 | 0.4 |
| 33-5 | Out | 2 | 110 | 41.4 | 0.4 | 4 | 0.9 | 0.2 | 114 | 42.4 | 0.4 |
| 117-5 | In | 1 | 57 | 19.0 | 0.3 | 1 | 1.0 | 1.0 | 58 | 20.0 | 0.3 |
| 41 | In | 6 | 191 | 46.2 | 0.2 | 137 | 66.3 | 0.5 | 328 | 112.5 | 0.3 |
| 436 | Out | 5 | 247 | 60.0 | 0.2 | 29 | 32.7 | 1.1 | 276 | 92.8 | 0.3 |
| 106-5 | Out | 1 | 55 | 18.4 | 0.3 | 0 | 0.0 | N/A | 55 | 18.4 | 0.3 |
| 15-1 | Out | 2 | 59 | 18.5 | 0.3 | 45 | 11.8 | 0.3 | 104 | 30.3 | 0.3 |
| 435-4 | Out | 1 | 8 | 3.1 | 0.4 | 28 | 6.5 | 0.2 | 36 | 9.6 | 0.3 |
| 70-8 | Out | 2 | 90 | 25.4 | 0.3 | 6 | 0.0 | 0.0 | 96 | 25.4 | 0.3 |
| 450-8 | Out | 4 | 218 | 44.3 | 0.2 | 6 | 5.9 | 1.0 | 224 | 50.2 | 0.2 |
| 426 | In | 6 | 202 | 43.7 | 0.2 | 100 | 13.9 | 0.1 | 302 | 57.6 | 0.2 |
| 119-1 | In | 1 | 15 | 1.3 | 0.1 | 41 | 9.3 | 0.2 | 56 | 10.5 | 0.2 |
| 108-6 | Out | 2 | 103 | 7.2 | 0.1 | 9 | 12.4 | 1.4 | 112 | 19.6 | 0.2 |
| 134-2 | Out | 1 | 54 | 9.4 | 0.2 | 0 | 0.0 | N/A | 54 | 9.4 | 0.2 |
| 10-9 | Out | 3 | 142 | 23.8 | 0.2 | 24 | 0.4 | 0.0 | 166 | 24.3 | 0.1 |
| 71 | In | 16 | 658 | 54.9 | 0.1 | 203 | 67.6 | 0.3 | 861 | 122.5 | 0.1 |
| 450-9 | In | 1 | 57 | 7.5 | 0.1 | 1 | 0.0 | 0.0 | 58 | 7.5 | 0.1 |
| 108-1 | In | 2 | 95 | 13.8 | 0.1 | 17 | 0.0 | 0.0 | 112 | 13.8 | 0.1 |
| 116-4 | In | 2 | 100 | 4.5 | 0.0 | 9 | 7.3 | 0.8 | 109 | 11.8 | 0.1 |
| 11-3 | Out | 12 | 434 | 25.5 | 0.1 | 211 | 44.0 | 0.2 | 645 | 69.5 | 0.1 |
| 07-1 | Out | 3 | 120 | 3.4 | 0.0 | 43 | 14.2 | 0.3 | 163 | 17.5 | 0.1 |
| 708-1 | In | 1 | 14 | 2.6 | 0.2 | 39 | 2.8 | 0.1 | 53 | 5.5 | 0.1 |
| 429 | In | 2 | 93 | 1.6 | 0.0 | 22 | 9.8 | 0.4 | 115 | 11.4 | 0.1 |
| 08-9 | In | 8 | 125 | 4.1 | 0.0 | 239 | 26.5 | 0.1 | 364 | 30.6 | 0.1 |
| 55-1 | Out | 3 | 41 | 11.5 | 0.3 | 112 | 0.0 | 0.0 | 153 | 11.5 | 0.1 |
| 10-9 | In | 1 | 37 | 0.0 | 0.0 | 6 | 2.6 | 0.4 | 43 | 2.6 | 0.1 |
| 429 | Out | 3 | 129 | 6.3 | 0.0 | 35 | 3.7 | 0.1 | 164 | 10.0 | 0.1 |
| 73 | In | 15 | 565 | 20.1 | 0.0 | 180 | 20.1 | 0.1 | 745 | 40.2 | 0.1 |
| 92-1 | In | 1 | 46 | 2.2 | 0.0 | 10 | 0.0 | 0.0 | 56 | 2.2 | 0.0 |


| Route | Dir. | Sched. <br> SwingOns | Scenario A |  |  | Scenario B |  |  | All Trips |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Number of Obs. | Swing <br> Delay | Swing <br> Delay per Trip | Number of Obs. | Swing Delay | Swing <br> Delay <br> per Trip | Number of Obs. | Swing Delay | Swing <br> Delay per Trip |
| 99-7 | In | 2 | 114 | 4.4 | 0.0 | 0 | 0.0 | N/A | 114 | 4.4 | 0.0 |
| 100-3 | In | 1 | 25 | 0.0 | 0.0 | 28 | 1.9 | 0.1 | 53 | 1.9 | 0.0 |
| 132 | Out | 2 | 75 | 0.8 | 0.0 | 38 | 1.7 | 0.0 | 113 | 2.5 | 0.0 |
| 92-1 | Out | 1 | 18 | 0.0 | 0.0 | 33 | 1.1 | 0.0 | 51 | 1.1 | 0.0 |
| 441-7 | In | 2 | 107 | 0.7 | 0.0 | 1 | 0.0 | 0.0 | 108 | 0.7 | 0.0 |
| 108-6 | In | 2 | 86 | 0.0 | 0.0 | 27 | 0.5 | 0.0 | 113 | 0.5 | 0.0 |
| 09 | Out | 3 | 113 | 0.0 | 0.0 | 53 | 0.6 | 0.0 | 166 | 0.6 | 0.0 |
| 43 | Out | 4 | 10 | 0.0 | 0.0 | 200 | 0.2 | 0.0 | 210 | 0.2 | 0.0 |
| 442-7 | In | 1 | 55 | 0.0 | 0.0 | 0 | 0.0 | N/A | 55 | 0.0 | 0.0 |
| 16-2 | Out | 1 | 2 | 0.0 | 0.0 | 44 | 0.0 | 0.0 | 46 | 0.0 | 0.0 |
| 708 | In | 1 | 33 | 0.0 | 0.0 | 22 | 0.0 | 0.0 | 55 | 0.0 | 0.0 |
| 92-3 | Out | 1 | 51 | 0.0 | 0.0 | 4 | 0.0 | 0.0 | 55 | 0.0 | 0.0 |

Table C-2
Summary of Swing-On Delay by Start-Point Location, Fall 2015

| Location | Sched. <br> SwingOns | Scenario A |  |  | Scenario B |  |  | All Trips |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Obs. | Swing | Swing Delay per Trip | Obs. | Swing | Swing | Obs. | Swing | Swing Delay per Trip |
| jasst | 4 | 86 | 164 | 1.9 | 123 | 342 | 2.8 | 209 | 506 | 2.4 |
| bally | 43 | 1,651 | 2,882 | 1.7 | 468 | 1,432 | 3.1 | 2,119 | 4,315 | 2.0 |
| fhill | 19 | 709 | 826 | 1.2 | 305 | 1,038 | 3.4 | 1,014 | 1,864 | 1.8 |
| mavck | 15 | 684 | 1,077 | 1.6 | 157 | 380 | 2.4 | 841 | 1,456 | 1.7 |
| salem | 25 | 1,215 | 1,746 | 1.4 | 195 | 695 | 3.6 | 1,410 | 2,442 | 1.7 |
| matpn | 15 | 627 | 784 | 1.3 | 169 | 352 | 2.1 | 796 | 1,136 | 1.4 |
| alewf | 26 | 1,072 | 1,459 | 1.4 | 135 | 229 | 1.7 | 1,207 | 1,688 | 1.4 |
| hayms | 22 | 976 | 1,060 | 1.1 | 190 | 555 | 2.9 | 1,166 | 1,615 | 1.4 |
| dudly | 78 | 3,232 | 3,782 | 1.2 | 922 | 1,765 | 1.9 | 4,154 | 5,547 | 1.3 |
| fldcr | 1 | 46 | 41 | 0.9 | 10 | 33 | 3.3 | 56 | 74 | 1.3 |
| andrw | 19 | 702 | 559 | 0.8 | 232 | 641 | 2.8 | 934 | 1,200 | 1.3 |
| esxat | 6 | 176 | 123 | 0.7 | 144 | 262 | 1.8 | 320 | 385 | 1.2 |
| rugg | 92 | 2,784 | 3,430 | 1.2 | 1,911 | 1,267 | 0.7 | 4,695 | 4,697 | 1.0 |
| welst | 51 | 2,371 | 2,074 | 0.9 | 412 | 631 | 1.5 | 2,783 | 2,705 | 1.0 |
| soust | 33 | 872 | 768 | 0.9 | 215 | 195 | 0.9 | 1,087 | 963 | 0.9 |
| malst | 24 | 986 | 573 | 0.6 | 294 | 410 | 1.4 | 1,280 | 983 | 0.8 |
| wondw | 14 | 634 | 248 | 0.4 | 155 | 252 | 1.6 | 789 | 500 | 0.6 |
| kenbs | 38 | 1,866 | 1,053 | 0.6 | 253 | 242 | 1.0 | 2,119 | 1,295 | 0.6 |
| hhgat | 5 | 190 | 101 | 0.5 | 63 | 41 | 0.6 | 253 | 142 | 0.6 |
| cntsq | 3 | 125 | 40 | 0.3 | 27 | 46 | 1.7 | 152 | 85 | 0.6 |
| Ichmr | 22 | 1,085 | 503 | 0.5 | 105 | 159 | 1.5 | 1,190 | 662 | 0.6 |
| unvpk | 29 | 1,218 | 696 | 0.6 | 247 | 89 | 0.4 | 1,465 | 785 | 0.5 |
| ctypt | 21 | 677 | 275 | 0.4 | 383 | 228 | 0.6 | 1,060 | 503 | 0.5 |
| censq | 18 | 734 | 308 | 0.4 | 206 | 86 | 0.4 | 940 | 394 | 0.4 |
| otsum | 5 | 197 | 36 | 0.2 | 74 | 72 | 1.0 | 271 | 108 | 0.4 |
| jpctr | 6 | 191 | 46 | 0.2 | 137 | 66 | 0.5 | 328 | 113 | 0.3 |
| stjim | 3 | 142 | 24 | 0.2 | 24 | 0 | 0.0 | 166 | 24 | 0.1 |
| wtrsq | 16 | 658 | 55 | 0.1 | 203 | 68 | 0.3 | 861 | 122 | 0.1 |
| ngate | 3 | 108 | 3 | 0.0 | 63 | 19 | 0.3 | 171 | 22 | 0.1 |
| bdfch | 12 | 434 | 26 | 0.1 | 211 | 44 | 0.2 | 645 | 70 | 0.1 |
| louis | 1 | 14 | 3 | 0.2 | 39 | 3 | 0.1 | 53 | 5 | 0.1 |
| umass | 9 | 127 | 4 | 0.0 | 283 | 26 | 0.1 | 410 | 31 | 0.1 |
| lindn | 4 | 181 | 14 | 0.1 | 44 | 0 | 0.0 | 225 | 14 | 0.1 |
| silmt | 3 | 129 | 6 | 0.0 | 35 | 4 | 0.1 | 164 | 10 | 0.1 |
| wavsq | 15 | 565 | 20 | 0.0 | 180 | 20 | 0.1 | 745 | 40 | 0.1 |
| amall | 1 | 46 | 2 | 0.0 | 10 | 0 | 0.0 | 56 | 2 | 0.0 |
| uphgh | 2 | 114 | 4 | 0.0 | 0 | 0 | N/A | 114 | 4 | 0.0 |
| elm | 1 | 25 | 0 | 0.0 | 28 | 2 | 0.1 | 53 | 2 | 0.0 |
| pktrm | 7 | 51 | 11 | 0.2 | 312 | 0 | 0.0 | 363 | 12 | 0.0 |
| milk | 2 | 69 | 0 | 0.0 | 37 | 1 | 0.0 | 106 | 1 | 0.0 |
| marbl | 3 | 162 | 1 | 0.0 | 1 | 0 | 0.0 | 163 | 1 | 0.0 |
| copst | 3 | 113 | 0 | 0.0 | 53 | 1 | 0.0 | 166 | 1 | 0.0 |
| bethi | 1 | 33 | 0 | 0.0 | 22 | 0 | 0.0 | 55 | 0 | 0.0 |

Table C-3
Summary of Swing-On Delay by Time of Day, Fall 2015

| Time of Day | Sched. <br> Swing- <br> Ons | Scenario A |  |  | Scenario B |  |  | All Trips |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Obs. | Swing <br> Delay | Swing Delay per Trip | Obs. | Swing <br> Delay | Swing Delay per Trip | Obs. | Swing <br> Delay | Swing Delay per Trip |
| 8:00-8:59 | 10 | 230 | 365 | 1.6 | 259 | 699 | 2.7 | 489 | 1,064 | 2.2 |
| 9:00-9:59 | 31 | 1,233 | 1,626 | 1.3 | 387 | 662 | 1.7 | 1,620 | 2,288 | 1.4 |
| 10:00-10:59 | 63 | 2,726 | 2,490 | 0.9 | 596 | 859 | 1.4 | 3,322 | 3,350 | 1.0 |
| 11:00-11:59 | 79 | 3,516 | 2,418 | 0.7 | 622 | 405 | 0.7 | 4,138 | 2,823 | 0.7 |
| 12:00-12:59 | 49 | 2,135 | 1,872 | 0.9 | 437 | 628 | 1.4 | 2,572 | 2,500 | 1.0 |
| 13:00-13:59 | 66 | 2,835 | 2,315 | 0.8 | 615 | 572 | 0.9 | 3,450 | 2,887 | 0.8 |
| 14:00-14:59 | 61 | 2,641 | 2,389 | 0.9 | 492 | 419 | 0.9 | 3,133 | 2,809 | 0.9 |
| 15:00-15:59 | 79 | 2,960 | 2,826 | 1.0 | 996 | 1,138 | 1.1 | 3,956 | 3,964 | 1.0 |
| 16:00-16:59 | 126 | 4,425 | 3,953 | 0.9 | 2,143 | 3,117 | 1.5 | 6,568 | 7,070 | 1.1 |
| 17:00-17:59 | 67 | 2,113 | 1,990 | 0.9 | 1,260 | 2,106 | 1.7 | 3,373 | 4,096 | 1.2 |
| 18:00-18:59 | 20 | 604 | 461 | 0.8 | 395 | 215 | 0.5 | 999 | 676 | 0.7 |
| 19:00-19:59 | 13 | 412 | 410 | 1.0 | 231 | 341 | 1.5 | 643 | 752 | 1.2 |
| 20:00-20:59 | 19 | 739 | 910 | 1.2 | 257 | 263 | 1.0 | 996 | 1,173 | 1.2 |
| 21:00-21:59 | 27 | 1,053 | 554 | 0.5 | 291 | 261 | 0.9 | 1,344 | 815 | 0.6 |
| 22:00-22:59 | 8 | 340 | 199 | 0.6 | 95 | 10 | 0.1 | 435 | 209 | 0.5 |
| 23:00-23:59 | 2 | 115 | 46 | 0.4 | 1 | 0 | 0.0 | 116 | 46 | 0.4 |

## Appendix D: <br> Summary of Early Pull-Up Opportunity

Figure D-1
Average Span of Layover and Dwell for Observed Route 28 Outbound Trips, Fall 2015



Figure D-2
Average Span of Layover and Dwell for Observed Route 32 Outbound Trips, Fall 2015


Figure D-3 Average Span of Layover and Dwell for Observed Route 57 Outbound Trips, Fall 2015



Figure D-4
Average Span of Layover and Dwell for Observed Route 111 Outbound Trips, Fall 2015




[^0]:    AFC = Automatic fare collection. APC = Automatic passenger counters.
    Note: Counts do not include activity at first and last stop of the trip. Add value transactions are also counted as CharlieCard transactions. Eleven additional Route 116 outbound trips ( $8: 05,9: 35,11: 00,17: 36$ on $1 / 12 / 16 ; 8: 36,21: 10,22: 10$ on $1 / 13 / 16 ; 17: 04,18: 30$ on $1 / 14 / 16 ; 15: 46,17: 20$ on $1 / 14 / 16$ ) were observed by CTPS staff, but did not have functioning APC equipment on-board.

